THE BEST LEASE VEHICLE DOWNTIME DEAL IN THE BUSINESS



100% Uptime Guarantee







TR Group is a specialist heavy commercial vehicle leasing and rental provider. Our sole focus is ensuring you have a great experience when you lease a vehicle from us. However, should one of your lease vehicles be unavailable as a result of a breakdown or unscheduled maintenance we have you covered with our Downtime Policy:



Zero downtime 100% Uptime Guarantee

We recognise that having your vehicle available when you need it is the most important thing we can provide you with. If your vehicle is a new one (less than 12 months old with less than 200,000km travelled), we will either provide you with a replacement truck at no cost or if we can't provide you with one, credit you for any time it is off the road, as a result of a breakdown or any unscheduled maintenance.



Downtime

If your vehicle is over 1 year old or has travelled more than 200,000kms, we will provide a free replacement or a credit to you for any time over 96 hours that your lease truck or trailer is off the road for repair. If you have a rental vehicle from us in the first 96 hours it will be charged at your normal lease rates.





What about a replacement truck?

As long as there is one available, we will provide a rental vehicle as a replacement, applying your lease credit to that vehicle.

This means that, a replacement truck or trailer will be provided to you at no additional cost. Miscellaneous items which are not part of your lease, such as RUC, tyres, fuel, insurance, damage and neglect will be charged as normal.



What about an accident?

We have extended our downtime offer to make sure that you will not have to pay for a vehicle that you do not have the use of as a result of an accident.*



To qualify for deferred lease payments, TR Group will need to confirm that your vehicle will be off the road for a month or more before suspending your lease payments dating back to the time of your accident. The time that is suspended will then be added to the end of your lease.

If you need a rental vehicle as a replacement during this time, it will be charged at the same lease rate as the vehicle that is off the road.



That's why we're the perfect long-term heavy transport partner.

^{*}This offer excludes vehicles that are written off.



Making heavy vehicle fleet management easy for you



AUCKLAND

TR Group
TR Driver Training

781 Great South Road, Penrose

HAMILTON

TR Group TR Driver Training6668 Te Rapa Road, Te Rapa

MT MAUNGANUI
TR Group
TR Driver Training

TR Driver Training 501L Truman Lane

ROTORUA

TR Driver Training 8 Railway Road, Fairy Springs

NEW PLYMOUTH

TR Driver Training132 De Havilland Drive, Bell Block

NAPIER

TR Group

11 Ford Road, Onekawa

TR Driver Training

90 Austin Street, Onekawa

PALMERSTON NORTH

TR Group
TR Driver Training

522 Rangitikei Line

WELLINGTON

TR Group

TR Driver Training

14-16 Gough Street, Seaview

BLENHEIM

TR Driver Training

6 McArtney Street, Marlborough

NELSON

TR Driver Training

2/33 Packham Crescent, Stoke

CHRISTCHURCH

TR Group

TR Driver Training

57 Lunns Road, Middleton

DUNEDIN

TR Group

TR Driver Training

1 Halsey Street