

REAL Torque

April 2020

COVID-19

Coronavirus and Covid-19 are just two words, yet they have had such an impact on everyday life for all us. This month's Real Torque will look at the importance of cleaning and disinfecting cabs and the changing environment our suppliers are working in.

Contact maintenance for any questions on 0800 80 80 69

Unite
against
COVID-19

Disinfecting surfaces to remove the virus

Covid-19 can remain on plastic and stainless-steel surfaces for up to three days and less on other types of surfaces. The internal and external cab of a truck has many surfaces which can harbour the virus. Cleaning of these surfaces with a disinfectant is the best-known practice of removing the virus.



It is recommended that an industrial strength disinfectant is used, however household disinfectants are also effective.



Clean all in-cab and external touch points, including (but not limited to) vehicle keys, internal and external door handles/grab handles, steering wheel, all accessory stalks, gear lever, electrical switches, radio controls, E-road hardware, handbrake lever, console, sun visor, seat belts, seat adjusters, and arm rests.



Apply the disinfectant to the surface to be cleaned and use a paper towel or clean cloth to wipe the surface clean.



Most of the workshops and suppliers that keep our fleet in top condition are open to repair and maintain those vehicles used for essential services only.

While they may remain open, they are operating with either reduced staff, or have split shifts spread across several days to ensure exposure to the virus is kept to a minimum.

- 1 Call the supplier or workshop first. This allows them to let you know where they would like the vehicle parked and where the keys need to be left.
- 2 Don't be offended if no one comes out of the office to greet you. The workshop will be following strict guidelines that are there for everyone's safety.
- 3 Once the job is complete, they will call you to let you know the vehicle is ready as well as instructions on where it's parked and where the keys are.



Breakdowns

We still have 24/7 breakdown support of our fleet. Each individual workshop will advise you when you call up what precautions they require the driver to take while the technician is repairing the vehicle. This normally involves the driver staying inside the cab when possible.



TR Tips

Tips and Tricks

- ▶ Good hand hygiene is the best way to prevent Covid-19 spreading.
- ▶ Use hand sanitiser if soap and water is not readily available.
- ▶ Covid-19 can stay on some surfaces for up to three days.
- ▶ Clean and disinfect frequently touched surfaces.
- ▶ Before going to a workshop or supplier, ensure you call them first.
- ▶ Be mindful that our suppliers have reduced staffing levels so book well in advance if possible.
- ▶ For more information about Covid-19 go to www.covid19.govt.nz

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