



**TRUCKS & TRAILERS
RENTAL & LEASE**

**Making heavy vehicle fleet
management easy for you**

THE BEST LEASE VEHICLE DOWNTIME DEAL IN THE BUSINESS

0
Zero
Downtime

100%
Uptime
Guarantee

**Maximising
Value**

Reduced



As New Zealand's biggest heavy vehicle lease and rental company, our lease vehicles have always been covered by exceptional support, but we've taken it to the next level by making things even easier and cheaper for you if your truck needs to be repaired.



Zero downtime 100% Uptime Guarantee

We recognise that having your vehicle available when you need it is the most important thing we can provide you with. If your vehicle is a new one (less than 12 months old with less than 200,000km travelled), we will either provide you with a replacement truck at no cost or if we can't provide you with one immediately credit you for any time it is off the road, outside of scheduled servicing.



Downtime

If your vehicle is over 1 year old or has travelled more than 200,000kms, we will provide a free replacement or a credit to you for any time over 96 hours that your lease truck or trailer is off the road for repair. It doesn't matter if the downtime includes a weekend or public holiday – the clock will keep ticking toward the point where your credit note kicks in.





What about a replacement truck?

As long as there is one available, we will provide a like for like rental vehicle configuration as a replacement, applying your lease credit to that vehicle.

This means that, a replacement truck or trailer will be provided to you at no additional cost. Miscellaneous items which are not part of your lease, such as RUC, tyres, fuel, insurance, damage and neglect will be charged as normal.



What about an accident?

We have extended our downtime offer to make sure that you will not have to pay for a vehicle that you do not have the use of as a result of an accident.

To qualify for deferred lease payments, TR Group will need to confirm that your vehicle will be off the road for a month or more before suspending your lease payments dating back to the time of your accident. The time that is suspended will then be added to the end of your lease.



If you need a rental vehicle as a replacement during this time, it will be charged at the same lease rate as the vehicle that is off the road.



That's why we're the perfect long-term heavy transport partner.



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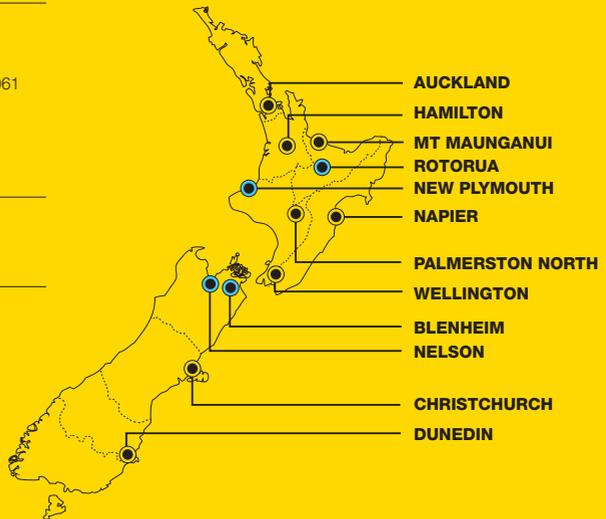
TR GROUP LIMITED
0800 50 40 50

781 Great South Road, Penrose, Auckland 1061
PO Box 12541, Penrose, Auckland 1642

www.trgroup.co.nz

www.masterdrive.co.nz

- TR Group & Master Drive Services
- TR Master Drive Services



● **AUCKLAND**
TR Group
TR Master Drive Services
781 Great South Rd, Penrose
Tel: 09-579 3310

● **HAMILTON**
TR Group
TR Master Drive Services
6668 Te Rapa Rd, Te Rapa
Tel: 07-849 7125

● **MT MAUNGANUI**
TR Group
TR Master Drive Services
501L Truman Lane
Tel: 07-574 0181

● **ROTORUA**
TR Master Drive Services
8 Railway Rd, Fairy Springs
Tel: 07-343 7251

● **NEW PLYMOUTH**
TR Master Drive Services
132 De Havilland Drive, Bell Block
Tel: 06-755 1600

● **NAPIER**
TR Group
11 Ford Rd, Onekawa
Tel: 06-843 3743
TR Master Drive Services
90 Austin St, Onekawa
Tel: 06-833 6364

● **PALMERSTON NORTH**
TR Group
TR Master Drive Services
522 Rangitikei Line
Tel: 06-356 1615

● **WELLINGTON**
TR Group
TR Master Drive Services
14-16 Gough St, Seaview
Tel: 04-568 6701

● **BLENHHEIM**
TR Master Drive Services
6 McArtney St, Marlborough
Tel: 03-579 4305

● **NELSON**
TR Master Drive Services
9 Orion St, Annesbrook
Tel: 03-546 4035

● **CHRISTCHURCH**
TR Group
TR Master Drive Services
57 Lunns Rd, Middleton
Tel: 03-348 8212

● **DUNEDIN**
TR Group
TR Master Drive Services
1 Halsey St
Tel: 03-470 1188